

Workplace Violence Checklist:

Recommended Intervention & Prevention Strategies for Healthcare Professionals

Primary Prevention: Use educational resources and other strategies to identify and reduce vulnerabilities in order to prevent workplace violence.

- Participate in workplace violence prevention programs
- Understand, engage and develop related workplace policy and procedures,
- Participate in workplace violence education programs and continuing education courses
- Learn to assess & identify danger in the workplace: question, anticipate, prevent, respond
- know how to use environmental controls to both prevent and reduce violent incidents
- Incorporate self-care and wellness into your life
- Remain open to receiving feedback from consumers, family members, colleagues

Secondary Prevention: Implement and use existing strategies and processes that will help reduce the negative impact of workplace violence.

- Help implement a comprehensive workplace violence program
- Use crisis intervention strategies

- Assess, plan, and intervene to reduce the potential for workplace violence
- Use existing administrative controls
- Use existing environmental controls (visitor access, panic buttons, etc.)
- Use the approved reporting system
- Report concerns about weaknesses in the system
- Improve processes and communication

Tertiary Prevention: Engage in and recommend activities to reduce the consequences of workplace violence.

- Engage in continued improvement of workplace violence prevention programs
- Participate, as appropriate, in post incident meetings
- Use appropriate counseling programs after an incident of workplace violence
- Refer others to grief counseling or other mental/physical health services as needed
- Express sympathy and provide support to bystanders and survivors

Source:

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